



# GUIDE TO COVID-19 ENTRY RULES

15th December 2021

**BE PREPARED**

**BE EARLY**

**BE SAFE**

To gain access to Ashton Gate Stadium on a matchday anyone aged 18 or over will be required to show Covid Certification to prove they are either fully vaccinated or have had a negative Lateral Flow Test (LFT) or PCR test result within the last 48 hours; or demonstrate they are exempt on the basis of an approved medical exemption or a recovery pass. Children do NOT need to show proof of vaccine status.

The new rule came into effect in England on December 15th 2021.

Anyone aged 18 or over, who has been fully vaccinated or has had a negative LFT/PCR result within the last 48 hours, can get a pass or prove their certification via the following methods:

- / A digital **NHS COVID Pass**
- / A paper **NHS COVID Pass**
- / A negative LFT / PCR result within the past 48 hours. You can register your LFT result **here**.
- / Additionally, confirmation of a positive test within the last six months which has been followed by the appropriate period of isolation (i.e.10 days) - can be evidenced via the COVID pass and also by gov.uk text or email



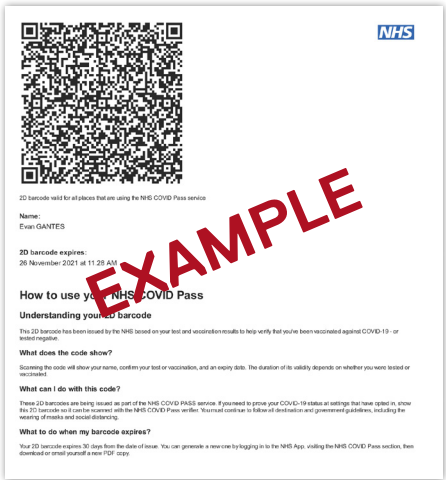
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Name/date of birth  
Barcode Valid/Expiry Date

Digital  
2D Barcode  
Name  
Barcode Valid/Expiry Date

## 1. HOW DO I GET MY PASS?

Watch this short video on how to get your NHS digital Covid pass.  
[www.youtube.com/watch?v=hBqgM1h5D10](https://www.youtube.com/watch?v=hBqgM1h5D10)

The NHS Covid Pass is available digitally and can be downloaded to your phone, tablet or computer. You can print this out or save it to your digital wallet/documents.

## 2. ONCE PROCESSED

Your NHS Covid pass will be available on your phone, tablet or computer. The NHS Covid pass uses your NHS account to prove your vaccination status and your recent Coronavirus Test results.

Please note the NHS Covid Pass is only valid for 30 days, you will need to renew it.

## 3. WHEN DO I NEED TO SHOW MY PASS?

The NHS COVID pass needs to be shown when you are attending an event with more than 10,000 people, so that includes matchdays at Ashton Gate Stadium.

## 4. THE DIGITAL NHS COVID PASS EXPIRES EVERY 30 DAYS. DO I HAVE TO REFRESH THE BARCODE / PRINT EACH MONTH?

The NHS COVID pass expires within 30 days of download; however, we advise that the pass is refreshed before the time of expiry. For the avoidance of doubt, it is the responsibility of the user to ensure that the Covid pass displayed is in date, at the time of presentation.

## 5. WHERE IS THE NHS COVID PASS VALID?

The NHS COVID pass is valid across the UK; therefore, it does not matter if it says 'Valid in England'. This is an acceptable NHS COVID pass in Wales also.

For clarity, all UK passes are valid within this digital NHS COVID pass.

If you live in Wales you can get your Covid pass here: [www.gov.wales/get-your-nhs-covid-pass](https://www.gov.wales/get-your-nhs-covid-pass)

## 6. I HAVE HAD ONE VACCINATION. CAN I GET A PASS?

No. The NHS COVID pass is only available to those who are fully vaccinated and have therefore had two vaccination doses.

## 7. CAN I BRING A PRINTED COPY OF MY NHS COVID PASS?

You can download a PDF of your **digital COVID pass** or apply for a **paper certification of vaccine**. Please note the vaccination card issued at the time of your vaccination do NOT count as a COVID pass.

## 8. WHAT IF I DON'T HAVE PHONE SIGNAL AT THE STADIUM?

You can prepare by downloading an electronic copy of the pass to your smartphone. You can also save an electronic copy of your pass to your electronic wallet. Alternatively, you can download and print a paper version and bring this to the stadium with you. Again, this responsibility lies with yourself. You can also "screenshot" the pass and save it to your photos on your smartphone.

## 9. I DON'T HAVE A MOBILE PHONE OR THE TECHNICAL KNOW - HOW TO GET MY DIGITAL COVID PASS ON MY PHONE. WHAT CAN I DO?

You can request a paper COVID pass by ringing the NHS 119 helpline. You can request a paper COVID pass if:

- / You have had a full course (two) of the COVID-19 vaccine (you should wait 5 days after your final dose before requesting it)

### 10. MY PAPER COPY DIDN'T ARRIVE IN TIME. HOW CAN I COME TO THE GAME?

If you have not yet received your paper copy of your NHS COVID pass, you can download the digital NHS COVID pass as detailed above. Alternatively, you are able to take a LFT or PCR test 48 hours in advance of kick-off. For you to attend, the result must be negative, and you must register this result with the NHS, following the instructions provided in the LFT kit. You can register your result here: [www.gov.uk/report-covid19-result](http://www.gov.uk/report-covid19-result)

### 11. I AM NOT VACCINATED. HOW CAN I COME TO THE GAME?

Persons who are not vaccinated must show proof of a valid negative LFT or PCR test taken within 48 hours of the match kick-off.

### 12. WHERE CAN I ORDER LATERAL FLOW TESTS?

You can order lateral flow test kits from [www.gov.uk/order-coronavirus-rapid-lateral-flow-tests](http://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests) or by calling 119 or by collecting from your pharmacy.

You must report your result via [www.gov.uk/report-covid19-result](http://www.gov.uk/report-covid19-result)

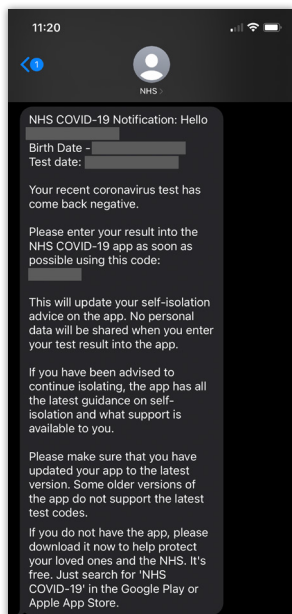
You'll then be sent confirmation via text or email as requested during the application. See below illustration for what this looks like.

### 13. SHOULD I BRING THE PHYSICAL TEST WITH ME?

NO. This is not proof of a negative result. You must complete the test and record your result by either:

- / Visiting the NHS website [www.gov.uk/report-covid19-result](http://www.gov.uk/report-covid19-result)
- / Calling 119 between the hours of 7am and 11pm (open daily).

You will then receive a text message/email which looks like this:



This is the proof of a negative result and the only acceptable form (relating to the negative Lateral Flow Test).

Showing the negative LFT kit itself is NOT an acceptable form of an NHS COVID pass. Do not bring the actual test kit to the stadium.

### 14. I HAVE TAKEN A LFT TEST AND IT HAS RETURNED AS POSITIVE. WHAT DO I DO?

DO NOT ATTEND THE STADIUM.

You must record the results with the NHS, as per the steps above. You are then required to self-isolate immediately and get a PCR test to confirm your result. More information is available here: [www.nhs.uk/conditions/coronavirus-covid-19/testing/test-results/positive-test-result/](http://www.nhs.uk/conditions/coronavirus-covid-19/testing/test-results/positive-test-result/)

### **15. WHERE WILL MY NHS COVID PASS BE CHECKED?**

Prior to you arriving at the turnstile, your pass will be checked by our staff. We request that you have your NHS COVID pass and your ticket to hand, ready for inspection. In order to help us get all fans into the stadium as efficiently as possible please arrive prepared with your Covid Pass or proof of a LFT/PCR ready to display. We advise that you save a photo of your Covid Certification to your smartphone photos and/or download it to your electronic wallet/documents folders. This will prevent any issue with wifi connectivity or if the NHS App should crash.

### **16. I AM 17, DO I NEED TO PROVE A NEGATIVE LATERAL FLOW TEST RESULT?**

No. The legislation only applies to those aged 18 and over.

### **17. I WAS VACCINATED OUTSIDE OF THE UK. WHAT SHOULD I DO?**

You need to get proof of vaccination from the country where you were vaccinated.

Certificates from EU, Australia, Canada, Hong Kong, Malaysia, New Zealand, USA, EFTA (and European microstates of Andorra, Monaco, San Marino and Vatican City State), Albania, Antigua and Barbuda, Bahamas, Bangladesh, Barbados, Bahrain, Bosnia and Herzegovina, Brazil, Brunei, Chile, Colombia, Dominica, Egypt, Georgia, Ghana, Grenada, Israel, India, Indonesia, Jamaica, Japan, Jordan, Kenya, Kosovo, Kuwait, , Maldives, Moldova, Montenegro, Morocco, Namibia, Nigeria, North Macedonia, Oman, Pakistan, Philippines, Qatar, Saudi Arabia, Serbia, Singapore, South Africa, South Korea, St Kitts and Nevis , St Lucia, St Vincent and the Grenadines, Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates (UAE) are acceptable.

Anyone who was vaccinated in countries not listed above will need to provide proof of a negative LFT/PCR taken with 48 hours of matchday kick-off.

Please check here for the latest approved vaccination programmes:

[www.gov.uk/guidance/countries-with-approved-covid-19-vaccination-programmes-and-proof-of-vaccination](https://www.gov.uk/guidance/countries-with-approved-covid-19-vaccination-programmes-and-proof-of-vaccination)

### **18. CAN I USE MY PAPER VACCINATION RECORD/CARD AS MY NHS COVID PASS?**

No. This is not an acceptable COVID pass as determined by the Government. This is a stipulation from the Government and for the avoidance of doubt, the only forms COVID passes are those shown above.

### **19. ALTHOUGH I AM UNDER 18, I DON'T HAVE ANY ID TO PROVE THIS.**

If challenged, please inform stadium personnel of your age. If required Stadium data will be checked and admittance will be granted.

### **20. I HAVE SEASON TICKETS FOR MY FAMILY AND FRIENDS, BUT THEY ARE ALL IN MY NAME. WILL THEY BE ABLE TO GAIN ENTRY?**

The name on your ticket does not need to match the NHS COVID pass. We accept that some fans purchase multiple tickets on behalf of others.

### **21. I HAVE A MEDICAL EXEMPTION WHICH HAS MEANT THAT I AM NOT VACCINATED, WHAT SHOULD I DO?**

If you are exempt from vaccination and or testing, it should show in your NHS Covid Pass via your GP surgery. If it doesn't you will need to contact the NHS helpline of 119 or your doctor's surgery to be able to get proof of your exemption.

### **22. SOMEONE IN MY HOUSEHOLD HAS TESTED POSITIVE FOR COVID BUT MY TEST CAME BACK AS NEGATIVE, CAN I COME TO THE GAME?**

Rules around isolation may change at any moment so please check the Government website here for the latest rules:

[www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/when-to-self-isolate-and-what-to-do/](https://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/when-to-self-isolate-and-what-to-do/)

And here:

[www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/if-youre-told-to-self-isolate-by-nhs-test-and-trace-or-the-covid-19-app/](https://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/if-youre-told-to-self-isolate-by-nhs-test-and-trace-or-the-covid-19-app/)

### **23. I HAVE HOSPITALITY TICKETS AND BRING DIFFERENT GUESTS TO EACH GAME – HOW CAN I COMPLY WITH THE REGULATIONS?**

If you have parking in the Winterstoke Road car park as part of your hospitality package you will be able to pre-register your Covid Certification Status and should have been contacted by our hospitality team already. If you have any queries you can contact them by emailing: [hospitality@ashtongate.co.uk](mailto:hospitality@ashtongate.co.uk)

All hospitality guests will be required to provide proof of Covid Certification upon arrival at the stadium. It is Government legislation. If you or your guests do not comply with the forms of authorised admittance as identified above, then permission to access the stadium will be denied. For clarity, hospitality guests are responsible for providing the necessary COVID passes.

### **24. I'M AN AWAY SUPPORTER, DO THESE RULES APPLY TO ME?**

Yes.

### **25. CHECKLIST FOR ALL SUPPORTERS AGED 18 AND OVER**



If you are fully vaccinated download your NHS Covid Pass and be prepared to show it on arrival at the stadium entrances (this will be before you get to the actual turnstiles). To aid efficiency save your pass to your smartphone's wallet and screenshot it to your pictures. If your phone then fails to connect to the NHS app or your wifi fails you will then still be able to display the pass and gain smooth access to the stadium.



If you are not fully vaccinated you must have proof of your negative Lateral Flow Test. Only NHS email or text (as illustrated above) will be accepted by stadium staff for you to gain entry.



Remember to bring your mask as you will be required to wear one in the indoor areas of the stadium, hospitality bars and restaurants excluded. Note this is only applicable to those aged 11 years and over.



Arrive early!